

**COMPLETE CUSTOMER
SUPPORT**

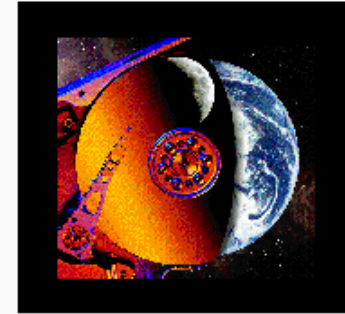
EDI, bar-coding & tracking
Worldwide shipping
Order tracking via internet
Customized reporting
Sales, Trade-ins, Upgrades

**MODERN TESTING
FACILITY**

State of the art test equipment
ISO 9002 Certified
ESD protection program
Customized service levels
Class 100 clean rooms
Parts & repair management
Warranty support
End-of-life logistics
Asset management

ADVANCE EXCHANGES

Decrease inventory costs
Reduce on site inventories
Minimize downtime



Daisy Disc Corp.

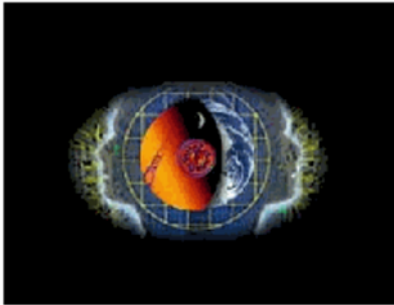
**Business to
Business
E-Fulfillment**

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<p>AWARD WINNING SERVICE Daisy Disc Corporation has won 7 service Stakeholder Quality Awards from major Fortune 500 companies such as AT&T and NCR, “ <i>Best in Class Awards</i>”</p> <p>QUALITY COMMITMENT DDC is ISO9002 Certified. We provide working solutions. Our OBF rate is less than 2% over the past 5 years.</p> <p>PROCESS CONTROL Advanced methods of testing are performed on state of the art test equipment. DDC has Over 25,000 square feet of warehouse space with Class 100 clean rooms and a large laboratory engineering area.</p> <p>↔ Repair Management: Full functional testing is performed at the most cost-effective level you chose.</p> <p>↔ Logistics Management: DDC can reduce your on- site inventory investment. We can help you develop strategies to maximize return and reduce inventory costs.</p> <p>↔ Sales & Advance Exchange: Exchange support is available to help you minimize down time as well as reduce your inventory costs.</p>		 <p>EDI AND ONLINE LOGISTICS DDC strives to eliminate logistical hoops that customers would otherwise have to go through. By utilizing ISO9002 procedures, the company streamlines processes to improve customers' bottom line by reducing administrative costs and simplifying their internal processes.</p> <ul style="list-style-type: none"> • Comprehensive B-B WEB logistics report modeling • Returns management/receipt of customers' parts directly from field locations • Complete repair/replacement for 100% order fulfillment • Warranty administration and processing • Full EDI implementation • Customized reporting/order-tracking via the Internet • Remote Site Distribution 		<p>Multi-Vendor Storage Support Daisy Disc Corporation offers comprehensive rework for: CD ROMS / WORMS DVD / DVDR Floppy and Optical Tape Drives Hard Drives Power Supply Fibre Channel Drives Customers include OEM's, Self-maintainers, and Third Party Maintenance Firms. Offering :</p> <ul style="list-style-type: none"> • Component level test & repair • Warranty support • Logistics management • Configuration control <p>INVENTORY MANAGEMENT Warehousing & Distribution programs are customized to meet the support needs of customers worldwide. Advanced methods of tracking enable us to manage your inventory with dependable accuracy.</p> <p>Multi-Vendor Services DDC offers exclusive service programs covering :</p> <ul style="list-style-type: none"> ↔ Analog Module Rework ↔ Digital Module Rework ↔ Optical Module Rework ↔ Light Assembly ↔ Power Supply Rework ↔ ECO's and Upgrades
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